



## INTEGRATION JOINT BOARD

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<b>Date of Meeting</b>	10 <sup>th</sup> October 2023
<b>Report Title</b>	Chief Officer's Report
<b>Report Number</b>	HSCP23.067
<b>Lead Officer</b>	<i>Sandra MacLeod</i>
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<b>Consultation Checklist Completed</b>	Yes
<b>Directions Required</b>	No
<b>Exempt</b>	No
<b>Appendices</b>	None
<b>Terms of Reference</b>	5

### 1. Purpose of the Report

- 1.1.** The purpose of the report is to provide the Integration Joint Board (IJB) with an update from the Chief Officer.



## INTEGRATION JOINT BOARD

### 2. Recommendations

1. It is recommended that the Integration Joint Board:
  - a. notes the detail contained within the report;
  - b. notes the duties on the IJB in respect of the Armed Services Covenant Duty in terms of the Armed Forces Act 2021; the requirements and the arrangements in place and planned, to ensure that the IJB meets its requirements under the Act.

### 2. Strategic Plan Context

The Chief Officer's update highlights areas relevant to the overall delivery of the Strategic Plan.

### 3. Summary of Key Information

#### 3.1. Local Updates

##### Community Nursing Outreach Team

Ongoing recruitment challenges and various service reviews have created an opportunity to consider new ways of service delivery across Marywell Medical Practice, Healthy Hoose, and the Integrated Drug Service. A redesigned Community Nursing Outreach Team provide greater capacity to support the needs of the local populations in key areas of the City from various bases in the Healthy Hoose, Timmermarket and Marywell Medical Practice, both in terms of a highly skilled workforce and headcount of staff.

The team will rotate through each base to build knowledge and skills and will consist of Advanced Nurse Practitioners, Senior Community Nurses, Assistant Practitioners and a Link Practitioner under the direction of the Lead Advanced Nurse Practitioner. Recruitment to all posts is almost complete.

Service criteria includes anyone aged 16 and over who is registered with an Aberdeen City GP, currently under the care of the integrated drug service, or residing in the Middlefield, Mastick, Northfield and Sheddocksley areas of Aberdeen. People will be able to self-refer and drop in. Initial clinics offered will include:

- Contraception, including coil and implant fitting
- Sexual health
- Wound care clinics
- Minor illness / Minor injury
- Long Term Conditions management
- Well person checks / health promotion



## INTEGRATION JOINT BOARD

- Smear tests
- Full Link Practitioner service

### **GIRFE, Getting it Right for Everyone**

Aberdeen has two pathfinder groups, Older people and Frailty and Transitions working with people transitioning from Getting it Right for Every Child (GIRFEC) to GIRFE. The Pathfinder team is working with the GIRFE national team to help co-design alternative ways of delivering health and social care, that's fit for the future. The Pathfinders are currently arranging a series of engagement events that will take place in September to give people an opportunity to propose ways in which 'How Might We' statements can be addressed. The 'How Might We' statements are the result of the earlier engagement sessions, where we explored what is and isn't working in the current health and social care systems. There are eight Pathfinder areas across Scotland, including Aberdeenshire, who are currently working on two different 'How might we' statements. Once they have completed the pilot phase, the Scottish Government GIRFE team will bring all Pathfinders together as part of a national sensemaking event, to review what has been co-designed by the local teams and the Pathfinders. Thereafter, the team will then move into the testing phase.

### **Autumn 2023 Vaccination Programme**

The Autumn 2023 Vaccination Programme Plan was scheduled in accordance with the guidance of the Joint Committee on Vaccination & Immunisation (JCVI) "To optimise protection over the winter months. The autumn programme should aim to complete by early December 2023 ahead of winter, mindful that protection is highest in the first 3 months following vaccination. The start date for immunisations being carried out was 4 September, with the last phase of the rollout starting 16 October.

Scottish Government published a letter from the Chief Medical Officer on 1 September asking NHS Boards and Health and Social Care Partnership (HSCPS) to look at "Re-phasing the Programme" in light of the new COVID variant BA.2.86. The new variant has been designated a "variant under monitoring" due to a high number of mutations, the effects of transmissibility and severity are not yet known. On 29 August, the first case was identified through PCR testing in Scotland. With this in mind, around 70 sheltered housing complexes and care homes immunisation programme start dates have been brought forward. Additional capacity has also been created to bring forward the over 75s and those with a weakened immune system. There are additional clinics at various locations across the city to support the increase of uptake for Health & Social Care staff. Staff will also be vaccinated in Schools, Care Homes & Sheltered Housing Complexes with the service is currently looking at the possibility of opening additional clinics on Sundays.

### **Aberdeen City Vaccination Centre**

The centre relocated from Norco House on the 19 June 2023 to the Bon Accord Centre and has, at the time of writing, been up and running for around 2 ½ months. In addition to the Vaccination



## INTEGRATION JOINT BOARD

Team, the centre now accommodates Community Health Point, Aberdeen Links Practitioner, Community Respiratory Team, Community Treatment and Care Services (CTAC), Secondary Care Bloods, Conversation Café, Carers, Pathways – Employment Keyworker – 1 day per week, Aberdeen in Recovery (AIR) – 1 day per week. Links continue to be made with various services and community partners to increase easily accessible services in one place for the people of Aberdeen & wider area of Grampian. This hub will support with pressures on existing hospital and GP Services.

Making Every Opportunity Count - Staff have also received MEOC “Make Every Opportunity Count” Training and are using this to support people with advice and signposting in line with the strategic aim of addressing inequality and wider detriments of health. The team have also received Naloxone training to support the promotion within the centre and the team will be trained in Naloxone “Train the Trainers” to allow the service to officially become a distributor of Naloxone early next year, in conjunction with Substance Misuse Services.

### Public Health Scotland Visit – 15<sup>th</sup> August

Public Health Scotland visited the Aberdeen City Vaccination Centre on the 15 August for a tour showcasing the work that has been undertaken to make best use of the space. Feedback from the visit was overwhelmingly positive and described the centre as “innovative” and great to see the service is delivering more than just vaccinations. They commented that the centre felt truly integrated, working closely with health, social care, education & third sector/voluntary organisations. They were keen to share this model with other areas of Scotland.

### Community Planning

The Community Planning Aberdeen and Locality Plan Annual Outcome Improvement Reports 2022/23 for North, South and Central which set out the key achievements of working collectively and areas for improvement, both citywide and in our communities were published last week. The reports can be accessed on the Community Planning Aberdeen website by clicking [here](#).

In the meantime, the Local Outcome Improvement Plan (LOIP) and Locality Plans are being refreshed. This provides an opportunity to identify priorities for 2024-26 and to test new solutions that will make the difference and secure positive outcomes at a city wide and locality level for the future. It is open for all to get involved in the engagement and share “what matters to you”. The engagement will be held from 6 October – 5 November 2023, with events across our localities and in our priority neighbourhoods, as well as an online platform to ensure all can participate. There are many ways people can get involved in the work of the Community Planning Aberdeen to make things better for our citizens and the wider community. For more information on how to get involved, please email: [communityplanning@aberdeencity.gov.uk](mailto:communityplanning@aberdeencity.gov.uk)

### **Staff Wellbeing**



## INTEGRATION JOINT BOARD

So far this year, 979 staff have attended the wide range of staff well-being activities provided by ACHSCP in venues across the city and remotely. These activities receive great feedback and will continue for the remainder of 2023/24. Funding will be available to continue with this in 2024/25.

ACHSCP's Senior Leadership Team (SLT) recently approved establishment of 3 specific work streams to accelerate Workforce Plan implementation. Updates will be provided at next IJB.

ACHSCP has convened its first Recruitment Fair in conjunction with ABZ Works (Aberdeen City Council) and other partners. This will take place on Wednesday 1 November 12:30pm- 4:30pm at the Beach Ballroom. IJB Members will be invited attend. There is also work underway with SHMU, (see below for info on SHMU) to produce an ACHSCP recruitment video, which will be presented to the 5 December IJB.

**Information on SHMU:** SHMU (Station House Media Unit) was established as a charity in 2003, and is one of the core cultural organisations in North East Scotland at the forefront of community media development in the UK. They are a community anchor organisation, supporting residents in the seven regeneration areas of Aberdeen in radio and video production, traditional and on-line publications, music production and digital inclusion. These platforms are used as vehicles for personal and collective change; supporting skills development, active citizenship, community capacity building and community development. The organisation also supports other disadvantaged communities, both geographic and communities of interest, including an employability and training arm, and an adult services arm which provides support and opportunities for adults with barriers, including those who are criminal justice experienced and in recovery.

### Asylum Seeker Update

Further to the update to the Integration Joint Board (IJB) on 22 August 2023, Aberdeen City Health and Social Care Partnership (ACHSCP) continues to work with partners to support the number of asylum seekers to access health and social care needs within the area. Aberdeen is a dispersal city which means it is a city where the Home Office supplies accommodation for asylum seekers pending a decision on their asylum case. Support for asylum seekers includes the provision of a Health Assessment Team (HAT) in Aberdeen. The IJB was previously advised that the HAT arrangements were due to end in September 2023 but these arrangements will now continue for at least another 12 months. The HAT will support new arrivals into the city by gathering information from the individual and helping to navigate them to the right place based on their respective needs.

The Home Office recently confirmed that asylum seekers will routinely share rooms with at least one person where appropriate and this will likely lead to an increase in the number of asylum seekers in the city. The Home Office has also announced a policy for 'streamlined asylum processing' for specified number of countries which would allow individuals from those countries to receive a fast decision regarding their refugee status. This could increase the rate at which asylum seekers pass through local hotels. A date for the implementation of these announcements has not been made at the time of writing. It is acknowledged that the Home



## INTEGRATION JOINT BOARD

Office could also secure additional accommodation at any time which could further increase the number of asylum seekers in the city.

The continuation of the HAT for at least another 12 months will help to ensure the needs of asylum seekers are assessed. This includes assessing whether an appointment with a general practitioner is required. It is anticipated that with a higher number of asylum seekers in the city there will be a corresponding increase in the number of appointments being sought. To help general practices meet their current patient cohorts' needs in harmony with the projected increase in demand, which can be complex in nature, it is proposed in a separate item in this agenda pack to tender for a practice(s) to support the needs of asylum seekers in the city. This is considered to be a proportionate approach to meeting the health needs of Aberdeen's population whilst maintaining, so far as possible, sustainability across all general practices in the city. An update will be provided to members at the next meeting of the Integration Joint Board on what is, a fluid situation.

### **Regional Updates**

#### **Grampian Vision Programme**

As reported to the Integration Joint Board at its meeting on 22 August 2023, work is underway to develop a vision for primary care accompanied by strategic objectives and an implementation plan. This work is being led by the three Chief Officers of Moray, Aberdeenshire and Aberdeen City health and social care partnerships. A Grampian wide programme board is facilitating this activity with the support of a working group. This working group consists of key stakeholders from the HSCPs, NHSG, NHSG's GP Sub Committee and the Local Medical Committee (LMC). This includes communications and change management professionals. In the meantime, the Scottish Government has been made aware of the activity and endorses the approach taken by the three partnerships in Grampian.

A series of three facilitated workshop sessions have been organised to develop the vision and strategic objectives. The first workshop for General Practice staff took place on 27 September 2023 whilst the second and third will include wider stakeholders such as other primary care services (pharmacy, dental, ophthalmology), acute and secondary care representation and patient representation. The remaining workshops will take place in November.

#### **General Practice Engagement**

A Service Level Agreement (SLA) has been created to enable practices to ensure appropriate staff engagement in this project. The SLA aims to ensure participation in events to help set the strategic direction and vision of General Practice across NHS Grampian, as well as promoting engagement with practice staff, community staff, cluster, Health & Social Care Partnerships (HSCP), Patient Participation Group (PPG) and relevant 3rd sector parties, where appropriate to feed in a broad spectrum of community voices to the process.



## INTEGRATION JOINT BOARD

The Practices will be expected to supply a nominated practice lead for the NHS Grampian Vision; participation at a minimum of two out of three workshops unless due to extenuating pre-agreed circumstances; as well as holding local meetings to discuss the vision, i.e. at cluster meetings.

### Patient engagement

A Patient engagement plan has been developed to ensure that a co-production approach is being used, with patients from across the Grampian area to be involved in the development of the vision and strategic objectives. By adopting a co-production approach, decisions affecting people are made with them, not for them. The patient engagement plan follows the National Standards for Community Engagement, and the NHS Grampian Engagement team have been consulted.

The patient engagement plan will include the creation of a patient stakeholder group that will attend the facilitated stakeholder events and wider patient engagement via a what matters to you survey which will be circulated via multiple sources including; locality Engagement Groups; PPG's; Social Media and GP practices

It is anticipated that the Integration Joint Board will receive an update on the development of this work on or before its meeting scheduled for February 2024.

### Wellbeing Festivals 2024

Building on the success of the June 2023 Gathering, which saw 180 people come together to share and learn about how to retire well through being better connected into their communities, the plans for 2024 are in development, commencing with the revival of the Health and Wellbeing Festival at the beach ball room on 13<sup>th</sup> January. Although delivered separately to the team involved in the Gathering, it is definitely a date for your diaries next year. There will be a host of speakers and exhibitors showcasing how to look after your health and well-being as we seek to help people live well for longer.

In May 2024 Aberdeen City will join up with Moray and Aberdeenshire to take part in a month-long series of community facing events by way of a Mental Health and Well Being Festival to support and promote mental health and wellbeing. This festival builds on the success of Aberdeenshire Wellbeing Festival, who have just celebrated their 8<sup>th</sup> year. The 2024 Festival will be the first Grampian wide festival, which we are all very much looking forward to. There will be another Gathering in September or October 2024 which again, will be a Grampian wide event, bringing older adults together to explore, share and shape how they can stay well and stay connected.

### Winter Planning

Aberdeen City Health & Social Care Partnership (ACHSCP) and NHS Grampian (NHSG) have been undertaking work that will connect the wider Grampian network of organisations highlighting how we work together to try and ensure that the population of Grampian feels well, are well



## INTEGRATION JOINT BOARD

supported, are well equipped and well prepared, to reduce duplicated and disconnected efforts and share amongst partners (during the winter period).

The Chief Officer of ACHSCP spoke at the recent meeting of the Grampian Local Resilience Partnership about the proposals explaining that there currently is engagement across partners around winter planning but not a whole view of the interdependencies, key priorities and shared areas of work. An event is being organised to bring together colleagues working across Grampian to explore opportunities for improved linkages between the winter plans of partner organisations and share areas of good practice ahead of Winter 2023/24. The event is intended to add further value to the concurrent winter planning processes already underway by our respective organisations, exploring interdependencies and opportunities for improving linkages. The event will be held on Thursday 28<sup>th</sup> September 2023, with any actions which may be identified through discussion to be developed and implemented before winter.

### **North East Partnership Steering Group**

The North East Partnership Steering Group (NEPSG) consisting of the Chief Officers, Chairs and Vice-Chairs of the three health and social care partnerships met on 15 September 2023. Progress against the approval of the Memorandum of Understanding (MoU) between local partners and Public Health Scotland was noted. This was previously approved on behalf of Aberdeen City Health and Social Care Partnership at the meeting of the Integration Joint Board on 22 August 2023. The NEPSG agreed on the need for local partners to contribute to the proposed activities and maximise the opportunities that the MoU could offer. The NEPSG also approved an updated Terms of Reference. The primary focus of the group will be Primary Care, Mental Health and Learning Disabilities, Frailty, hosted services, unscheduled care and it will continue to monitor developments in respect of a National Care Service. The next meeting of the group is scheduled for 17<sup>th</sup> November 2023.

### **National Updates**

**The Armed Forces Act 2021** created a legal obligation on specified bodies in all four home nations of the UK. This is known as the Armed Forces Covenant Duty which came into effect on 22nd November 2022. The IJB is a specified body subject to this Duty and some of the services ACHSCP provide, or have responsibility for, or are deemed to be relevant functions under the legislation. The Armed Forces Covenant Duty is about ensuring decision-making in relation to particular service planning, funding and delivery is informed and takes cognisance of the particular needs of the Armed Forces Community removing any disadvantage that is unique to their experience and linked to the obligations and sacrifices they make and, in some cases making special provision. The Armed Forces Community comprises of current and former members of the Armed Forces and their families. The Duty is similar to the responsibilities we have under the Public Sector Equality Duty and the guidance suggests that we may wish to draw on our experience and





## INTEGRATION JOINT BOARD

arrangements of complying with that, when considering the arrangements, we make. IJB approved new arrangements for Assessing the Impact of Policies and Practices at their meeting on 25<sup>th</sup> April 2023 (see background papers below). The Guidance Notes for staff undertaking assessments contains a section that lists various areas to which consideration must be given such as Protected Characteristics, Fairer Scotland Duty, Human Rights, UNCRC etc. The Armed Forces Covenant Duty will be added to that section. The Senior Leadership Team has also been asked to ensure their staff are aware of this new duty and the **Diversity** officers will ensure it is considered during the impact assessment process.

### Programme for Government

The Scottish Government announced its [Programme for Government](#) on 5 September 2023. The Programme for Government is published every year at the beginning of September and sets out the actions that the Scottish Government will take in the coming year and beyond.

The announcements of the Programme for Government made included reference to:

- Increasing pay of social care workers in the private, third and independent (PVI) sectors in a direct care role, and those working in the PVI sector to deliver funded early learning and childcare to at least £12 per hour;
- Improve workforce planning, practice and culture with a focus on collaborative, compassionate leadership, wellbeing and equality to deliver a more sustainable and skilled workforce, supported by the commencement of the Health and Care (Staffing) (Scotland) Act 2019, and take forward the recommendations from the Nursing and Midwifery Taskforce;
- Publish the new Mental Health & Wellbeing Delivery Plan and accompanying Workforce Action Plan in the autumn;
- Establish a new Mental Health and Capacity Reform Programme to begin the process of updating and modernising mental health and capacity legislation to enhance the protection of people's rights;
- Consult on a Learning Disability, Autism and Neurodiversity Bill by the end of 2023, which will aim to ensure that the rights of neurodivergent people, including autistic people and people with learning disabilities, are respected, protected and championed;
- Explore with Local Government and agree an approach to ending all non-residential social care support charges within the lifetime of the current Parliament;
- Deliver the National Care Service legislation;
- Implement the NHS dental payment reform model by 1 November 2023;
- Improve access to GP services through further expansion to multi-disciplinary teams; and
- Continue to embed Medication Assisted Treatment standards, increase access to residential rehabilitation, develop a protocol for co-occurring mental health conditions and substance use, and co-produce alcohol and drug service standards for young people.

The Programme for Government and the further details that will follow will be reviewed by officers. Any impact to the Integration Joint Board's Strategic Delivery Plan will be incorporated in the annual presentation of Delivery Plan to members at its meeting on 26 March 2024.



## INTEGRATION JOINT BOARD

### IJB Chairs & Vice-Chairs Conference September 2023

The IJB Chairs and Vice Chairs conference took place in Glasgow on Wednesday 20 September 2023 as an opportunity to bring together IJB leadership representatives from across Scotland with a view to discussing key topics, planning future development and receiving updates from relevant partner bodies.

The conference featured sessions covering the following:

- Update on the National Care Service (NCS) – Legislation is proposed to be laid before the Scottish Parliament in January 2024 with Royal assent expected in summer 2024. Agreement has been reached to avoid transferring personnel and other assets away from local authorities. It is proposed that the NCS will be led by a National Board comprising relevant expertise, the remit and formation of which will itself be guided by an Advisory Board. It is anticipated that each local authority (or similar constituent area) will also feature a local NCS delivery board guided by local requirements and prevailing conditions.
- IJB Development – A substantive discussion ensued regarding development needs and priorities for IJBs, Chairs and Vice-Chairs. Points raised included current financial pressures, the need for defined role specifications and enhancing collaboration with partner bodies.
- Presentation from the Scottish Social Services Council – Attendees were given a briefing on the current format of the register, proposed changes to the register and the code of practice for employers and workers from May 2024 and the rollout of new requirements for qualifications and continuous development.
- Development of a national social work agency – This is proposed as part of the NCS bill. Current workforce, financial and regulatory challenges were detailed as well as the vision for the proposed agency to coordinate and streamline social work services across Scotland with a view to ensuring better staff and service user outcomes.

#### 4. Implications for IJB

There are no direct implications arising from the recommendations of this report.



## INTEGRATION JOINT BOARD

### 4.1. Equalities, Fairer Scotland and Health Inequality

The report update on MEOC (Making Every Opportunity Count) outlines the strategic aim of addressing inequalities and wider detriments of health. The Armed Forces Act 2021 is linked to ensuring equality to the Armed Forces Community.

### 4.2. Financial

There are no direct financial implications arising from the recommendations of this report.

### 4.3. Workforce

The update on the Community Nursing Outreach Team provides information on new ways of service delivery within the community.

### 4.4. Legal

There are no direct legal implications arising from the recommendations of this report.

### 4.5. Unpaid Carers

There are no direct implications relating to unpaid carers arising from the recommendations of this report.

### 4.6. Information Governance

There are no direct information governance implications arising from the recommendations of this report

### 4.7. Environmental Impacts

There are no direct environmental implications arising from the recommendations of this report.

### 4.8. Sustainability

There are no direct sustainability implications arising from the recommendations of this report.

### 4.9. Other



## INTEGRATION JOINT BOARD

There are no other direct implications arising from the recommendations of this report.

### 5. Management of Risk

The Chief Officer will monitor progress towards mitigating the areas of risk closely and will provide further detail to the IJB should she deem this necessary

#### 6.1 Identified risks(s)

The updates provided link to the Strategic Risk Register in a variety of ways, as detailed below

#### Link to risks on strategic or operational risk register:

- The update on the Wellbeing Festival links to strategic risk 6 "Cause: Need to involve lived experience in service delivery and design as per Integration Principles.

Event: IJB fails to maximise the opportunities created for engaging with our communities.

Consequences: Services are not tailored to individual needs; reputational damage; and IJB does not meet strategic aims"

- The update on Community Nursing Outreach Team links to strategic risk 7 "Cause- The ongoing recruitment and retention of staff.

Event: Insufficient staff to provide patients/clients with services required.

Consequence: Potential loss of life and unmet health and social care needs, leading to severe reputational damage.

#### Background Papers

[Minute of the meeting of the Integration Joint Board on 25 April 2023.](#)